

# NOTICE!

FOR MISSING PARTS:

1-800-775-1965 or 1-800-366-1599

**PLEASE DO NOT  
RETURN THIS UNIT TO  
THE RETAIL STORE**

**OWNER'S MANUAL**

**Model # 214-N12860-09 TIMBER CREEK CAHABA  
12ft. x 8ft. x 60in.**

✓	QTY.	DESCRIPTION	PART NUMBER
		<b>FABRIC BODY</b>	
—	1	Tent Body	N/A
		<b>POLES</b>	
—	5	Fiberglass, shock-corded Tent Pole-black; 90 in.	TPOL-228BK
—	2	Fiberglass, shock-corded Side Pole- orange; 121 in.	SPOL-308OR
—	1	Fiberglass, shock-corded Rainfly Pole w/ corners- black; 49 in.	FFPL-36CR53BK
		<b>If you wish to order a complete set of poles, please use:</b>	
—	1	Pole Set includes all Eight shock-corded Fiberglass Poles-black/orange	PSET-BKOR
		<b>RAINFLY</b>	
—	1	Rainfly w/ 9 S-Hooks; Grey/ orange/grey trim	RFLY-ORGY09
		<b>CARRY BAG</b>	
—	1	Carry Bag- grey; 26 in.	CBAG-670GY
		<b>UNIVERSAL PARTS: (some attached to fabric)</b>	
—	1	5-Way Center Hub (attached to tent body)	5WAY-080-1
—	1	Guy Rope; 79 in.	GROPE-2M
—	1	Gear Loft	GEAR-13PENT
—	1	Pole Bag	PBAG-29IN
—	1	Stake Bag	SBAG-11IN
		<b>STAKES</b>	
—	1	Stake Set of Ten 7in. steel stakes	SSET-10ST7IN

Review your parts list above to make sure all parts listed above have been included in your package.

**Please do NOT return product to store.**

**Call our TOLL FREE Numbers: 800-775-1965 or 800-366-1599 Monday-Friday 7am - 5pm CST**

**Mention your complete Model Number so that our Representative may assist you!**

## TROUBLESHOOTING GUIDE

PROBLEM	SOLUTION
1. CONDENSATION	THIS IS CAUSED BY LOWER TEMPERATURES ON OUTSIDE OF PRODUCT COMBINED WITH BODY HEAT ON INSIDE OF PRODUCT. WHEN THIS OCCURS, AVOID TOUCHING WALLS TO REDUCE CONTACT LEAKAGE. LEAVING DOORS AND WINDOWS OPEN WILL REDUCE CONDENSATION.
2. MILDEW	TO AVOID MILDEW, NEVER STORE YOUR PRODUCT WET OR DAMP. HOWEVER, IF MILDEW OCCURS, USE A SOFT BRISTLE BRUSH OR SPONGE WITH MILD SOAP TO CLEAN. LET DRY IN THE SUNLIGHT AND APPLY SEAM SEALER COMPOUND ON INSIDE SEAMS.
3. REPAIRING A TEAR	FOR SMALL TEARS USE A SELF-ADHESIVE PATCH KIT. WE RECOMMEND A REPAIR SHOP FOR LARGER TEARS.
4. FAULTY ZIPPER	ALL OF OUR TENTS COME WITH SELF-REPAIRING NYLON COIL ZIPPERS. IF THE ZIPPER SEPARATES, YOU CAN MOVE THE SLIDER TO THE BEGINNING OF THE ZIPPER TAPE AND REWORK THE ZIPPER. LOCAL AWNING AND UPHOLSTERY REPAIR SHOPS MAY BE ABLE TO ASSIST YOU.
5. FLOOR CONDENSATION <small>(ONLY APPLICABLE ON PRODUCTS WITH FLOOR)</small>	TO PREVENT FLOOR CONDENSATION USE A GROUND CLOTH. PLACING A GROUND CLOTH UNDER YOUR PRODUCT WILL PROLONG ITS LIFE. GROUND CLOTH SIZE SHOULD BE SLIGHTLY SMALLER THAN PRODUCT FLOOR SIZE.

### ⚠ WARNING

This Tent/Shelter has been developed and is intended to provide protection from sun and light rain. DO NOT use any gas or flame sources under or near this product. This product is NOT WATERPROOF. Excess water build-up can cause the frame system to become unstable, and collapse, causing injury. Any personal accessories or modifications to product should be removed before the onset of inclement weather such as heavy rain, wind, lightning, hail, snow, etc. This product should be completely dismantled to avoid permanent damage to product components and avoid any possibility of personal injury. This product is not a toy. This product is not designed for use by children without adult supervision. Under no circumstances should this product be used as a permanent or temporary storage facility for children's toys, garden tools, personal belongings or similar valuables. Consumer-made modifications for extended use, i.e. permanently securing to decks and patios and/or Consumer's failure to follow stated guidelines, will invalidate any NorthPole Limited warranty, expressed or implied.

PERHAPS WE'VE MISSED SOMETHING IN OUR TROUBLESHOOTING GUIDE. FEEL FREE TO GIVE US YOUR IDEAS ON "TRICKS OF CAMPING", REPAIR PROCEDURES, FEATURES YOU'D LIKE TO SEE, OR OTHER RECOMMENDATIONS. SEND THEM TO:

**NORTHPOLE LIMITED**  
23 Town and Country Drive  
Washington, MO 63090



## INTRODUCTION

### A MESSAGE TO OUR CUSTOMERS:

Thank you for purchasing a quality product manufactured by NorthPole Limited. As the world leader in outdoor recreational products, we pride ourselves in delivering quality, customer friendly products. Please visit our authorized retailers for many quality products to suit your needs from NorthPole Limited. As a valued customer, your satisfaction is very important to us. We welcome your feedback and await your responses, suggestions, and recommendations. Email us via [Consumer@northpoleusa.com](mailto:Consumer@northpoleusa.com) or visit our website [www.NorthPoleLtd.com](http://www.NorthPoleLtd.com).

WE ADVISE YOU TO ASSEMBLE THIS PRODUCT AT LEAST ONCE AT HOME BEFORE GOING ON A TRIP. Obtaining a familiarity with the assembly and disassembly processes will help ensure your satisfaction and ease concerns you may have should you find yourself setting up in the dark or adverse weather conditions.

GET THE MOST ENJOYMENT FROM YOUR PRODUCT BY READING THIS OWNER'S MANUAL THOROUGHLY; THEN FOLLOW OUR CAMPING SUGGESTIONS OUTLINED BELOW. NOTE THE SYMBOLS WE USE AND WHY:

-  CALLS YOUR ATTENTION TO ANY POSSIBLE HAZARDS IN THE USE AND HANDLING OF YOUR PRODUCT.
-  CALLS YOUR ATTENTION TO PROVEN SUGGESTIONS COLLECTED FROM OUR CAMPING EXPERTISE AND WILL ENHANCE YOUR EXPERIENCE!

IMPORTANT NOTICE: You may compromise the original FIRE RETARDENCY and WATER REPELLENCY protective coatings when you apply sprays or other chemical treatments to your tent.

This fabric has been factory-treated and is HIGHLY WATER-REPELLANT; however, it is NOT WATERPROOF. All tents can experience seam leakage during wet weather. If you desire additional moisture protection, use a seam sealing compound ONLY; be sure to follow the manufacturer's directions. We recommend sealing your tent during your initial setup and prior to each camping season. Seam Sealer Compounds can be purchased at your local camping products retailer. For more information, please refer to our website, [www.NorthPoleLtd.com](http://www.NorthPoleLtd.com) or contact our Service Representatives via email @ [Consumer@northpoleusa.com](mailto:Consumer@northpoleusa.com).



### FABRIC

#### THIS FABRIC IS NOT WATERPROOF!

Your product's fabric is a synthetic material that has been treated and is not only highly-resistant to the sun's Ultraviolet (UV) light but also highly water-repellant in light rain conditions. Insure a successful and enjoyable camping experience by heeding the following tips:


- Keep objects from touching the inside, as objects will "draw in" moisture at the point of contact.
- "Prep" your product where necessary with a recommended seam sealing compound – refer to the seam sealing information in DO NOT SPRAY ME section of this owner manual.


**Important:** Prolonged exposure to sunlight that causes UV damage and/or the use of non-recommended foreign substances on synthetic material may damage the fabric properties and IS NOT COVERED BY THE LIMITED WARRANTY.



### STRUCTURE

OUR RECREATIONAL PRODUCTS ARE CONSTRUCTED USING CUSTOM SPECIFICATIONS. However, they are not engineered for extreme weather, climates or environments. Modification, abuse, and inclement or "surprise" weather conditions may make additional precautions necessary. Here are some tips should you find yourself preparing for adverse conditions:

 Make sure any guy lines/ropes on your structure are well-secured in the ground and lines/ropes are sufficiently "taught" between structure and stake; adjust where needed. Facing periods of heavy winds? Secure tent loops and guy lines/ropes with extra stakes if necessary.

 Check the corners of the roof fabric and make sure roofline is properly positioned on framing. Use ALL provided methods of securing your fabric to its framing: nylon fastener strips, ties, and guy lines/ropes where located. Storms or steady rains may collect in water pockets on the roofline. Water adds weight, and weight weakens the overall structure. Avoid possible collapse by maintaining a watchful eye and removing any water accumulation that may occur.

## ASSEMBLY INSTRUCTIONS

### THIS RECREATIONAL PRODUCT REQUIRES TWO PEOPLE TO ASSEMBLE.

- \* Unless otherwise specified, all instructions are given assuming assembler is facing front opening of tent.
- \* Carefully fold out poles, using caution to prevent snapping shock-cording. Make sure each pole segment is "seated" into next section before flexing pole during set-up.
- \* Do not drop tent bag or pole bag. Do not bounce tent bag on its end to remove tent, as these actions may damage shock-cord and/or pole ends.

#### STEP 1: Verify Package Content

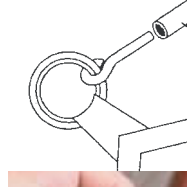
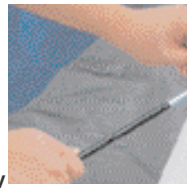
Empty contents of bag(s) and confirm all parts are included and undamaged. Tip: Do this at home before you leave on your trip.

#### STEP 2: Lay Out the Tent

Select a smooth level site and spread out your tent with the door unzipped.

#### STEP 3: Install the Main Tent Poles

- A)** Extend main tent poles and place in position ready for installation.
- B)** Take a pole and slide it through one of the center sleeves, inserting the end into an opening on the 5-way center hub. Repeat this process for each remaining pole.
- C)** After inserting poles into hub, gently flex poles into an arch and secure opposite ends onto pin-rings at base of tent. Caution: Make sure pole sleeve fabric is evenly distributed along pole and does not catch at pole joints. Undue stress could break pole or tear fabric. Tip: Some pin-ring bases have 2 pins on them. Second pin will be used for side poles.
- D)** Snap Quick Clips (attached to tent body) over each tent pole to shape the tent.



centered over front door. Insert tips of rainfly pole into metal grommets located on front pole sleeves.

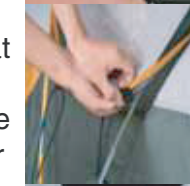
**C)** Connect rainfly S-hooks to corresponding fabric loops on tent.  
**D)** Attach nylon fasteners, located at each corner of rainfly, to tent poles. Reminder: Readjust stakes to make sure fabric is evenly distributed over frame, and structure is secured.

#### STEP 6: Stake Tent

**A)** Stake tent by driving stakes through the pin-ring and webbing loops on base of tent.

#### STEP 7: Install The Gear Loft

**A)** This tent comes with a convenient gear loft. To install, simply fasten S-hooks located on corners of gear loft to corresponding number of fabric loops sewn onto ceiling of tent.  
**B)** The cup holder is for small drinks. S-hook easily secures to fabric loops located on inside tent.



## DISASSEMBLY INSTRUCTIONS

- \* Make sure all windows and doors are unzipped to disassemble.
- \* Store all poles and stakes in their corresponding bags to prevent possible tearing or damage to fabric.

#### STEP 1: Remove Rainfly

- a) Detach s-hooks and nylon fasteners that hold down rainfly.
- b) Disengage rainfly pole from metal grommets and push pole out of pole sleeve.
- c) Fold rainfly for storage

#### STEP 2: Take Down Gear Loft

Detach gear loft by unhooking gear loft s-hooks from fabric loops on ceiling. Fold gear loft for storage.

#### STEP 3: Remove the Stakes

Carefully remove stakes by pulling out the hook ends. Tip: Do not pull or tug at the stake loops sewn onto the fabric body. Remove excess soil from the stakes and store them in their bag.

#### STEP 4: Take Down the Tent

- a) Unfasten quick clips on tent poles.
- b) Remove poles from pin-rings and center hub.

c) Disengage pole ends from center hub.

d) Slide poles out by carefully pushing them through the sleeves away from the end at which you are standing.

Tip: By following these instructions, you will minimize risk of damaging poles and/or snapping shock-cording.

e) Carefully fold poles and store them in their bag.

#### STEP 5: Fold the Tent

Fold tent into rectangular shape the width of pole bag. Lay pole bag at one end of tent and roll tightly together, slowly squeezing air out as you go. You can roll rainfly together with tent in this step. Store tent in carry bag provided. (Following these instructions will make it easier to fit tent into bag.)



## Limited 1 Year Warranty

If your product does not work properly because of a defect in materials or workmanship, NorthPole Limited will, for 1 year from the date of purchase, at its option either (a) repair our product with new or refurbished parts, or (b) replace it with a new product. The decision to repair or replace will be made by NorthPole Limited. NORTHPOLE LIMITED RESERVES THE RIGHT TO MAKE SUBSTITUTIONS TO WARRANTY CLAIMS IF PARTS ARE UNAVAILABLE OR OBSOLETE.

If repair is needed during the limited warranty period, the purchaser will be required to furnish a sales receipt as proof of purchase indicating date of purchase, amount paid, and place of purchase. Product will not be covered under warranty due to damages resulting from misuse, excessive or abusive usage, and/or inclement weather conditions (i.e. wind storms, hurricanes, lightning storms, tornadoes). Acts of God resulting in damage to tent and its components are not covered under this limited warranty. In such event, the consumer assumes cost of needed parts. NorthPole Limited is not responsible for normal wear and tear, zipper exhaustion, or the natural breakdown in materials that occurs with extended use.

UNDER NO CIRCUMSTANCES SHALL NORTHPOLE LIMITED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

NORTHPOLE LIMITED EXPRESSLY EXCLUDES ALL WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow the exclusion or limitation of implied warranties, so the above exclusion may not apply to you.

NOTWITHSTANDING ANYTHING TO THE CONTRARY, NORTHPOLE'S AGGREGATE LIABILITY, WHETHER IN CONTRACT OR TORT, SHALL BE LIMITED TO ACTUAL DIRECT MONEY DAMAGES IN AN AMOUNT NOT TO EXCEED THE PRICE PAID BY THE END-USER FOR THIS PRODUCT.

**HOW TO OBTAIN WARRANTY SERVICE:** Call the toll free number during the business hours mentioned below. You must have a copy of your purchase receipt from an authorized dealer as proof of purchase at time of call.

**HOW TO ORDER REPLACEMENT PARTS:** When ordering replacement parts, always include Model Number, Part Number, and Part Description. Call toll free 1 (800) 775-1965 - Mon-Fri, 7:00 a.m. to 5:00 p.m. (Central Standard Time)

